



Mount Ski Gull Ticket Sales and Rental Attendant

Revised October 2024

Roles and Responsibilities include, but are not limited to:

- Seasonal; Part-time or Full-time
- The Ticket Sales and Rental attendant is responsible for working at the ticket counter or rental counter. Employees may work in both or just one of the areas.
- This position reports to the Chalet Manager.
- Must be available to work weekends and holidays.
- Ability to communicate with co-workers, volunteers, and guests in a clear, business-like and respectful manner which focuses on generating a cooperative work environment.
- As a Rental worker:
 - Responsibilities include outfitting customers with proper equipment in a timely and friendly manner:
 - Demonstrate enthusiastic and courteous service to our customers.
 - Ability to work (or learn) the technical aspects of skis and snowboards this may include but is not limited to: mounting bindings, waxing, ski sharpening, ski and snowboard tuning.
 - Keeping the rental area clean and organized.
- As a Ticket Sales Employee:
 - Responsible for selling lift tickets for skiing and snow tubing, rental equipment forms, lessons, and merchandise.
 - Responsible for getting updated waivers for all guests.
 - Answering all questions of guests and members in all communication formats.
 - Keeping the chalet clean and tidy for best customer service.
 - Must attend Mount Ski Gull Staff Training.

Job Requirements & Experience include, but not limited to:

- Must be 14 years of age or older (16+ to work in rental).
- Experience working in customer service is a plus.
- To work in Rental- Possess or obtain Rossignol Rental Technician Certification (will obtain during staff training).
- Ski and snowboard experience is helpful but not required.
- Pay Rate \$13-\$15/ HR, includes MSG Individual Season Pass & Rentals if desired

