



Mount Ski Gull  
**Ticket Sales and Concessions Attendant**

Revised September 2021

**Roles and Responsibilities include, but are not limited to:**

- Seasonal; Part-time
- The Ticket Sales and Concessions attendant is responsible for working at the ticket counter or concessions counter.
- This position reports to the Chalet Manager.
- Must be available to work weekends and holidays.
- As a concession worker:
  - Responsible for adhering to high food quality standards to ensure guest satisfaction.
  - Responsible for cooking and packaging food product
  - Responsible for cleaning, stocking and restocking of workstations and displays.
  - Ensures that all work areas and equipment are clean, food products are properly stored, utensils are clean and put away and the floor is swept and mopped at the end of shift.
  - Maintains sanitation, health and safety standards in work areas.
  - Willingness to handle and serve all varieties of food.
- As a Ticket Sales Employee:
  - Responsible for selling lift tickets for skiing and snow tubing, rental equipment forms, lessons, and merchandise.
  - Answering all questions of guests and members in all communication formats.
  - Keeping the chalet clean and tidy for best customer service.
  - Must attend Mount Ski Gull Staff Training.

**Job Requirements & Experience include, but not limited to:**

- Must be 14 years of age or older
- Experience working in customer service and concessions is a plus.